

OrgPlus® Support and Maintenance

Support and Maintenance Pricing

During the implementation of your organisational charting system, you may have questions or need some help. Make sure you have priority access to the OrgPlus Support Team.

Take advantage of these and other valuable benefits of an OrgPlus Support and Maintenance Plan:

- ▶ Free Upgrades¹
- ▶ Priority support via telephone or email
- ▶ Notification of and free access to updates and maintenance releases of the software
- ▶ Replacement of lost or damaged media

In order to provide our customers with significant savings and more support options, HumanConcepts is offering extended term support plan packages. Save up to 25% off the regular annual support renewal fee by choosing either the two or three year support plan options below.

Support and Maintenance Plan (for Free Upgrades and Priority Support)

	OrgPlus Standard	OrgPlus Professional 100	OrgPlus Professional 250	OrgPlus Professional 500	You Save
1 Year Plan	€ 59.95	€ 69.95	€ 99.95	€159.95	
2 Year Plan	€101.92	€118.92	€169.92	€271.92	15%
3 Year Plan	€134.89	€157.39	€224.89	€359.89	25%

	OrgPlus Professional 750	OrgPlus Professional 1000	OrgPlus Professional 1000+	OrgPlus Enterprise	You Save
1 Year Plan	€259.00	€440.00	Contact us ²	Contact us ²	
2 Year Plan	€440.30	€748.00	Contact us ²	Contact us ²	15%
3 Year Plan	€582.75	€990.00	Contact us ²	Contact us ²	25%

The cost for your Support and Maintenance Plan is on a per license basis.

¹ Your free upgrade applies only to same level product upgrades. For example, if you've purchased OrgPlus 7 Standard, you will be entitled to a free upgrade to the next version release of OrgPlus Standard. Free upgrades do not apply to upgrades from OrgPlus Standard to OrgPlus Professional or increasing box limits in OrgPlus Professional. The renewal of your OrgPlus Support and Maintenance Plan is not automatic unless you selected this option during the purchase process. In order to continue receiving the benefits of the Support and Maintenance Plan, you will need to renew your plan each year.

² Contact us at customercare@orgplus.co.uk or call +44 (0) 1392 829151.

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